

AUSTRALIAN ONLINE LANDSCAPE REVIEW

APRIL 2013





STATE OF THE ONLINE LANDSCAPE – APRIL 2013

In this April 2013 edition of the Nielsen Australian Online Landscape Review, we share the latest unique audience trends including market statistics, gender demographics and top brands.

The overall unique audience of 15.7 million online Australians was consistent with March, however engagement metrics were down overall, with 36 billion page views and 23 billion minutes spent online in April, down eight percent and five percent respectively compared with March. We believe that school holidays during April may have impacted total usage.

Mobile usage increased slightly in April, reaching its second-highest level ever with mobile page views sitting at just over 406 million. This represents overall growth of 106 percent since January 2012.

Market Intelligence Device Module

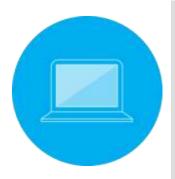
The new Device Module within Nielsen's Market Intelligence, which enables reporting by device type and operating system, launched on May 1. Some preliminary findings during the first two weeks of May include the following:

- · 25 percent of all sessions were generated from mobile phones
- Tablets accounted for nine percent of all sessions
- The largest share remained with computers which accounted for 65 percent of sessions

While Mobile devices accounted for a quarter of all sessions, it only accounted for 14 percent of page impression traffic, reflecting the shorter, more functional sessions that tend to occur on a phone. The larger screens gain a higher page impression engagement at this aggregate level – computers generate 76 percent of all page impressions and tablet gain nine percent.

With a number of developments and improvements to Nielsen's audience measurement tools, I invite clients to attend one of Nielsen's regular training events. This is an ideal way to familiarise yourself with what's available and to ask any questions about how we measure online audiences in Australia.

Matt Bruce – Managing Director of Media, Nielsen



- 15.7 Million Australians online Consistent with March
- 36.1 Billion page views down eight percent on March
- 22.9 Billion minutes spent down five percent on March



15.7 Million **Australians**

Methodology Change

12.4 Million Australians

60	60	60	10	10	10	10	11	11	11	11	12	12	12	12	13	13
APR	JUL	OCT	JAN	APR												

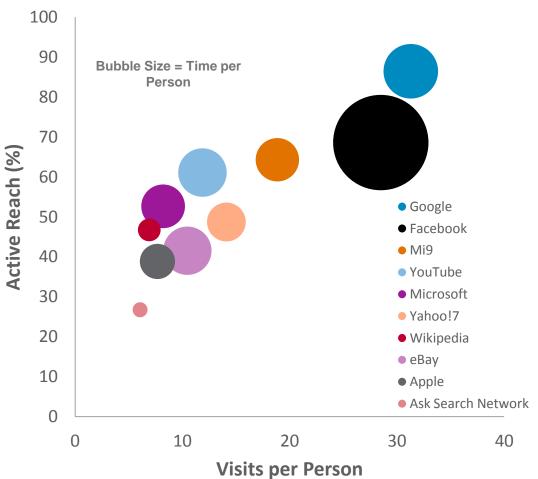
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TOP 10 BRANDS - APRIL 2013

Brands	Unique Audience (000's)	Page Views (000's)	Average Time Spent (HH:MM:SS)	Audience Change Month on Month	Rank (Mar 13)
Google	13,578	3,374,531	2:11:45	-0.06%	1
Facebook	10,776	5,158,863	6:43:16	-0.3%	2
Mi9	10,101	1,057,242	1:23:13	-1.9%	3
YouTube	9,598	1,153,450	1:44:25	0.4%	4
Microsoft	8,273	42,991	1:24:27	-1.6%	5
Yahoo!7	7,651	817,529	1:06:37	-1.2%	6
Wikipedia	7,342	201,897	0:22:43	1.0%	7
еВау	6,522	1,198,237	1:43:10	-1.2%	8
Apple	6,105	34,847	0:54:46	-2.8%	9
Ask Search Network	4,201	68,778	0:09:59	-4.7%	10

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TOP 10 BRANDS BY STICKINESS – APRIL 2013



Brands	Visits Per Person	Active Reach	Time Per Person
Google	31.29	86.42	2:11:45
Facebook	28.49	68.59	6:43:16
Mi9	18.85	64.29	1:23:13
YouTube	11.87	61.09	1:44:25
Microsoft	8.20	52.65	1:24:27
Yahoo!7	14.10	48.70	1:06:37
Wikipedia	6.91	46.73	0:22:43
еВау	10.46	41.51	1:43:10
Apple	7.67	38.85	0:54:46
Ask Search Network	6.05	26.74	0:09:59

AGE DEMOGRAPHIC % BREAKDOWN – APRIL 2013

2-17

% of Online Aus

Average page views

743

Average PC time (H:MM) 19:30

18-24

% of Online Aus

Average page views

2,471

Average PC time (H:MM)

63:24

25-34

% of Online Aus 17.7%

Average Page views 2,932

Average PC time (H:MM) 89:38

35-49

% of Online Aus

Average PV's

Average PC time (H:MM)

86:14

50+

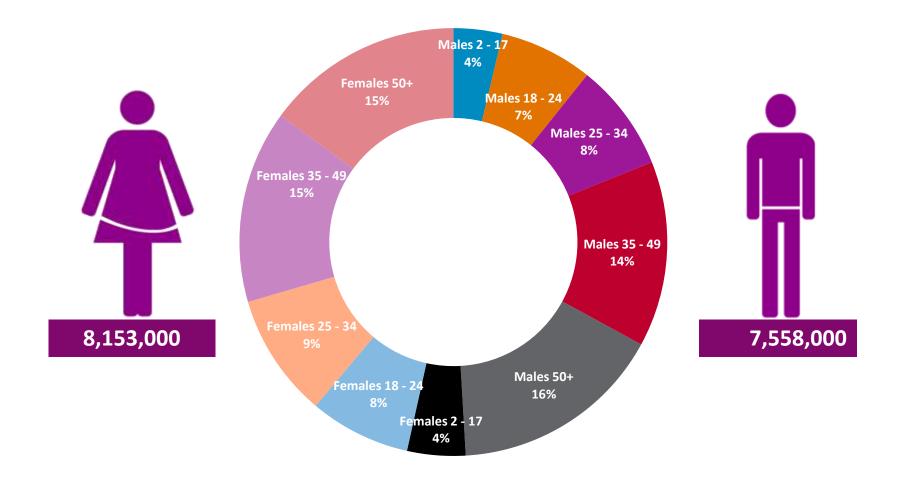
% of Online Aus 30.5%

Average PV's 2,292

Average PC time (H:MM) 79:49

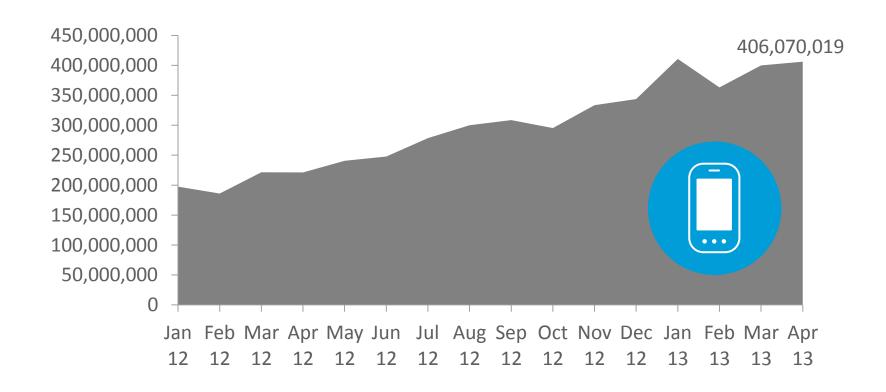
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GENDER BREAKDOWN - APRIL 2013



MOBILE PAGE VIEWS – APRIL 2013

Mobile page views increased by two percent from March 2013 and has increased 106 percent since January 2012



NIELSEN DIGITAL CONTENT MEASUREMENT - VIDEO STREAMING

VIDEO STREAMING – APRIL 2013

In the month of April 2013:

- **11.6 million** Australians streamed online videos
- A total of 1.85 billion streams were viewed
- **5.13 billion** minutes were spent streaming content
- On average, Australians spent **7 hours** and **22 minutes** watching online video and viewed **160** streams



VIDEO STREAMING TOP 10 – APRIL 2013

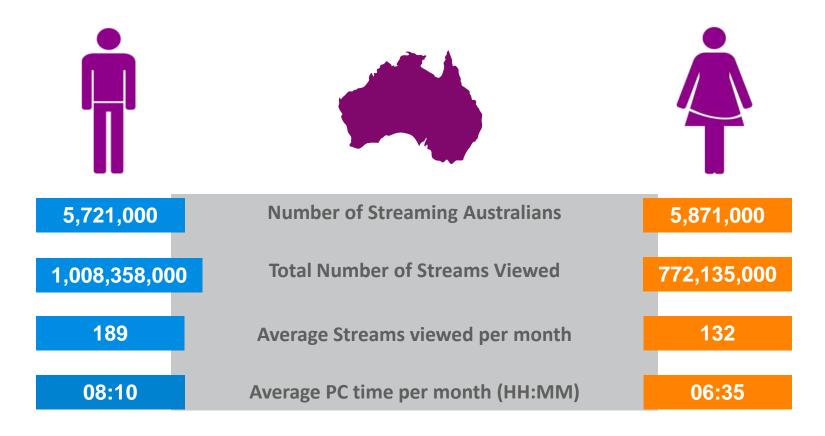
Dailymotion - Europe's largest video sharing website - has grown its Australian audience 29 percent since February, driven by a jump in users aged 16-24. The site, with a 70 percent male audience, is behind only Youtube and ABC Online for average time per spent at almost 1 hour 12 minutes.

Brands	Unique Audience (000s)	Total Streams (000s)	Average Time Spent (HH:MM:SS)	Audience Change Month on Month	Rank (Mar 2013)
YouTube	10,224	1,498,759	06:03:27	2.1%	1
VEVO	2,534	45,518	00:35:30	2%	3
Facebook*	2,300	24,465	00:21:41	-57%	2
Mi9	2,207	28,644	00:33:56	-4.7%	4
The CollegeHumor Network	1,795	5,035	00:08:17	31.9%	5
Yahoo!7	1,629	8,563	00:20:37	33.5%	6
ABC Online Network	1 58 /	13,859	01:23:44	2.82%	7
news.com.au	1,188	7,280	00:08:08	3.3%	8
Dailymotion	972	14,397	01:11:49	8.3%	10
smh.com.au	929	5,134	00:08:24	18.2%	9

^{*} There is a decline in reported Audience and Stream metrics for Facebook in April 2013 compared to historical trends. This is due to Facebook moving an increased volume of video activity behind secure domains. Nielsen enhancements during May 2013 will allow for this moving forward, and no further impact to metrics is expected to be experienced.

VIDEO STREAMING: GENDER BREAKDOWN

Although the data shows that there are more females online than males, males continue to view more streams (23%) than females, and in fact for the period also increased average stream views month-onmonth.



VIDEO STREAMING: AGE BREAKDOWN – APRIL 2013

2-17

% of Online Aus 6.6% 160 **Average Streams** 7:58 Average Time (H:MM)

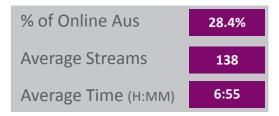
18-24

% of Online Aus 15.9% **Average Streams** 283 12:36 Average Time (H:MM)

25-34

% of Online Aus 17.9% **Average Streams** 201 10:10 Average Time (H:MM)

35-49



50+

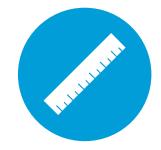
% of Online Aus	31.2%
Average Streams	93
Average PC Time (H:MM)	3:21

NIELSEN MARKET INTELLIGENCE UPDATE - DEVICE + MOBILE MODULE

MARKET INTELLIGENCE DEVICE MODULE

Nielsen's new device module provides daily device level information across all sites and categories in Nielsen's Market Intelligence and measures content access by computer, mobile, tablet and console as well which operating system, and specific device.



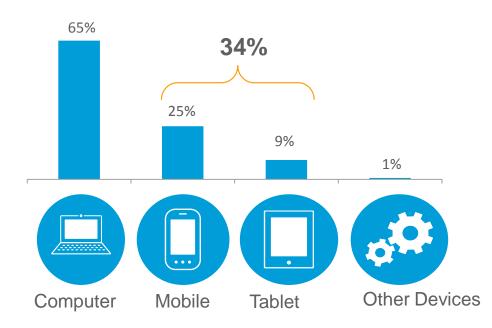




With the Device Module being live in Market Intelligence since May 1, we are able to share some preliminary findings in device usage and visitation for the first two weeks of May on the following pages. We will explore device habits in more detail in next month's Landscape Report.

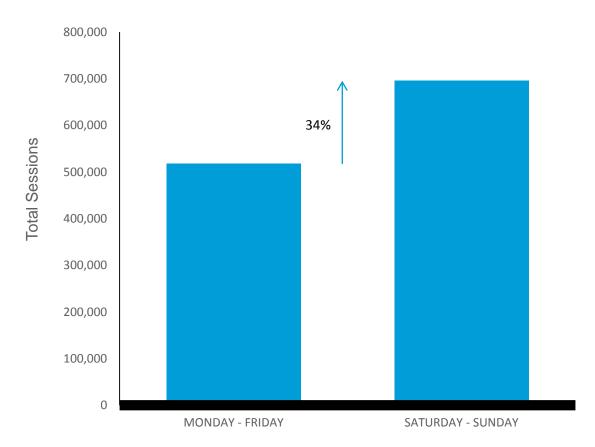
MOBILE AND TABLET DEVICES ACCOUNT FOR 34 PERCENT OF **ALL SESSIONS**

Device usage – Australian Domestic Market Aggregate Total Sessions May 1-15, 2013



ENTERTAINMENT CATEGORY SNAPSHOT

Within the Entertainment category, sessions from mobile and tablet devices increased by 34 percent on weekends over the period 1-15 May.





TRAINING

Nielsen run regular scheduled and customised training sessions with clients to ensure they're getting the most impactful and actionable insights out of the data available to them.

To register your interest in attending or scheduling a training session, contact your Account Manager or email our Training Team directly for more information:

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