



# **Fairfax Tablet Audience Insights**

October 2013



# Agenda

- Australian Tablet Industry Overview
- Fairfax Tablet Apps Audience Study
  - Reach a highly engaged audience
  - Reach a premium audience
  - Fairfax Tablet Apps Drive Inspiration from Content and Advertising
  - Fairfax Tablet Apps are part of the Cross-Platform Experience
  - Tablets are primarily used during lounge times







# Industry overview



insight one



**AUSTRALIAN TABLET BEHAVIOUR** 

On average, Australians spend

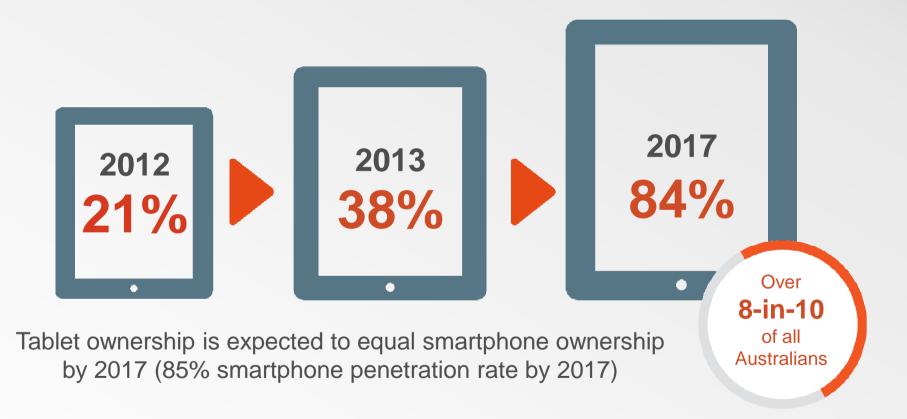
# 95 MINUTES

per day on their tablet



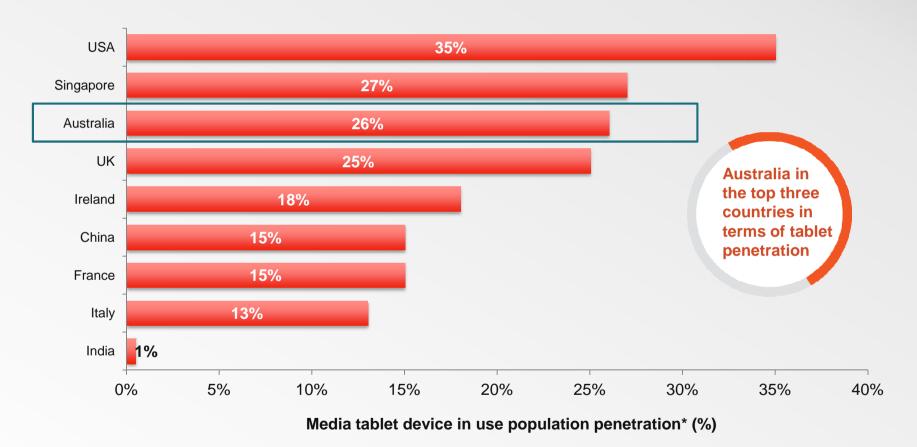
### Australians expected to own a tablet device by 2017

% of Australians that own a tablet





### Global tablet penetration rates

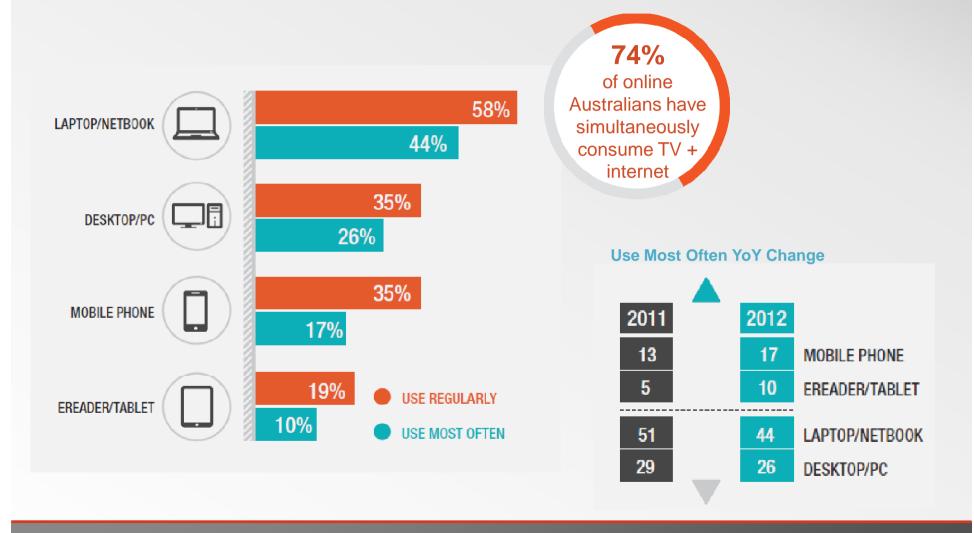


<sup>\*</sup> Telsyte estimates of other countries are based on various source , including: Amarch Research, Eircom, eMarketer, Ericsson ConsumerLab, Millward Brown, Ofcom , Outbrain and Pew Research



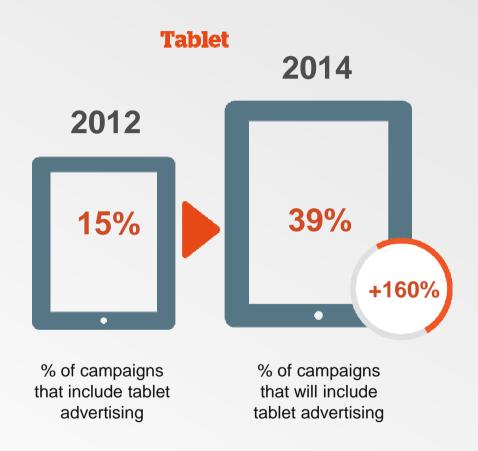
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# Mobile devices are being partnered with the TV screen





### Australian tablet device advertising growth







### **Tablet research**

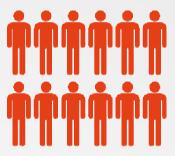


### Fairfax Media Tablet Audience Study

Our aim was to explore the type and level of engagement our tablet app audience have with our tablet products and the impact that tablets and tablet usage has on their behaviour.



During August/September 2013



Over 15,100 respondents completed the survey

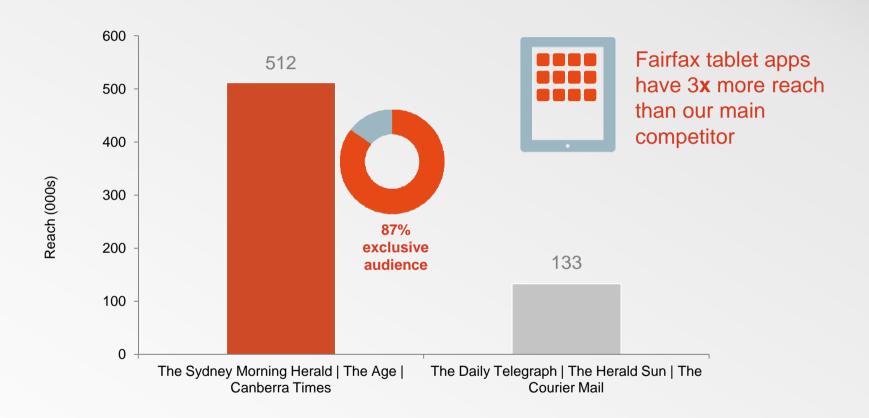


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Incentivised by the chance to win iPad minis



### #1 Australian News Tablet App Publisher





### insight two



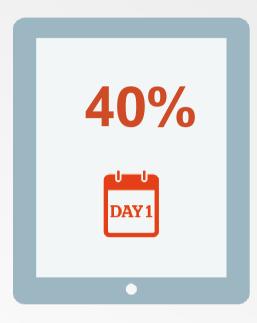
FAIRFAX TABLET APPS REACH A HIGHLY ENGAGED AUDIENCE

83% ACCESS

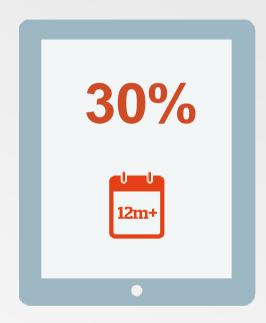
one of our **apps daily**- it's become a daily habit,
like their morning coffee!



### Fairfax tablet apps attract a loyal audience



40% have had their tablet app since it was first released



30% have had their tablet app for a year to 18 months



15% have had their tablet app for between6 months to a year



### The Fairfax tablet app audience share content

82%

Have shared a news article with family / friends / work colleagues via email (compared to 57% of the Fairfax online audience)



Have shared videos, photo galleries or recipes from Fairfax tablet apps via Facebook, Twitter or another social platform (37% have shared news articles)



\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Have commented on a news article within a Fairfax tablet app



### A variety of tablet content consumed on tablets



Types of genres our audience consumes on Fairfax tablet apps

















97%

71%

68%

65%

**63**%

**63**%

**58%** 

**54%** 

News

Lifestyle (Daily Life, Sunday Life, Good Weekend) Food (Good Food, Epicure) Travel

Finance (Money, Business Day, My Small Business

Entertainment (Shortlist)

Sport

Online video



### insight three



FAIRFAX TABLET APPS
REACH A PREMIUM AUDIENCE

The Fairfax tablet app audience is

59% MORE LIKELY

than the total population to earn \$100,000+



Source: emma<sup>TM</sup> conducted by Ipsos MediaCT, people 14+ for the 12 months ending June 2013, Nielsen Online Ratings June 2013, people 14+ only. Tablet App and Web/Mobile refer to The Age /SMH net last 4 weeks. Online Population includes users of the internet in the last 4 weeks.

### Fairfax tablet apps attract educated, high income earners

	Fairfax Tablet Apps	Online Pop
GENDER		
MALE	59%	50%
FEMALE	41%	50%

	Fairfax Tablet Apps	Online Pop
AGE		
18 – 34	27%	30%
35 - 54	43%	35%
55+	25%	28%

INCOME		
\$100K+	15%	6%
EDUCATION		
Degree	44%	21%
OCCUPATION		
Mgr./Prof.	46%	23%



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#### Fairfax tablet apps reach an audience of big spenders

# 508,000 Australians have accessed The Age or Sydney Morning Herald tablet apps in the last 4 weeks



38%
more likely
to own \$500k+
in investments

41% more likely to buy a new car in the next 12mths 35%
more likely to
have attended live
theatre last 3mths

41% intend to travel overseas in next 12mths

38%
are Big Spenders
- Consumer Goods

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Compared to total online population



### insight four



FAIRFAX TABLET APPS DRIVE INSPIRATION FROM THEIR CONTENT AND ADVERTISING

49%

have **visited the website** of the brand / product they saw advertised in a tablet advertisement



# Tablets play a role in keeping our audience inspired

# Content that our audience consume on Fairfax tablet apps when they want to...

o°	to be inspired	food	travel	lifestyle (Daily Life, Sunday Life, Good Weekend)
( <b>6</b>	to be informed	news	finance	entertainment online video
<b>→</b>	to learn something new	food		lifestyle (Daily Life, Sunday Life, Good Weekend)
8	to search for something	food	entertainme	nt
<b>₹</b>	to research a purchase	travel		



# Tablets are actively engaged in the path to purchase

Tablets are used for product inspiration

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93% Researched products



71% Compared products



68%
Purchased a product



66% Viewed a catalogue



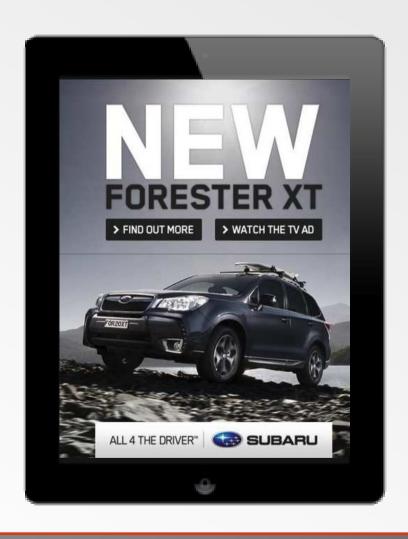
39%
Researched product advertised on TV



33%
Clicked on advertisement in app / website



### Fairfax tablet app advertising drives cut-through



49%

of our tablet app audience **recalled** seeing the Subaru full page advertisement in the last 4 weeks \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

### Tablet advertising drives a brand response

49%

Of Fairfax Media's tablet app audience visited the website of the brand / product they saw advertised

Q

42%

Found out more about a product



33%

Learnt something new about a product



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18%

Purchased the product advertised



17%

Wanted to purchase the product advertised



**16%** 

Requested more information about the product

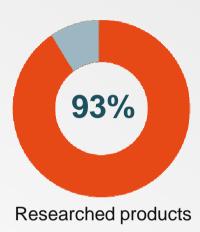


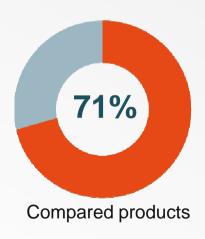
10%

Positively changed perception about a brand

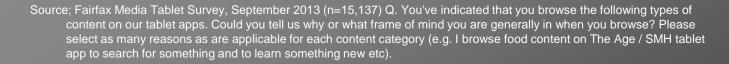


### Fairfax tablet apps play a key role in purchase decisions











### insight five



FAIRFAX TABLET APPS ARE PART OF CROSS-PLATFORM EXPERIENCE

64%

say that Fairfax tablet apps are a natural extension of their news reading experience on Fairfax newspapers and websites



#### Platforms our tablet audience turn to when consuming Fairfax content

Tablet behaviour most closely mimics the newspaper reading experience







Food 68%

**7** Travel 65%

Entertainment 62%







**Travel 25%** 

Food 22%

Entertainment 19%







Food, Sport, Finance, Entertainment, Travel, Weather 14%









#### insight six



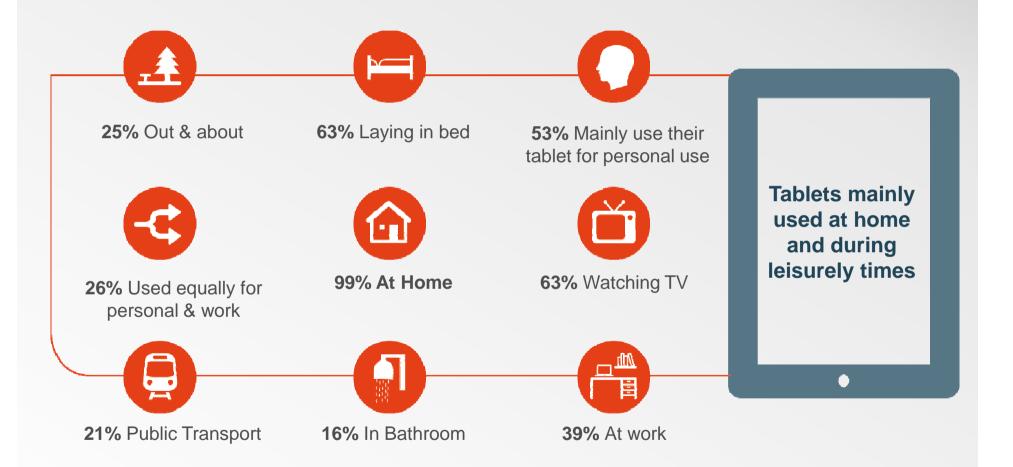
TABLETS ARE PRIMARILY USED DURING LOUNGE & LEISURE TIMES

91%

say that they turn to their tablets when relaxing at home in the evenings & on the weekend when they have free time to leisurely browse

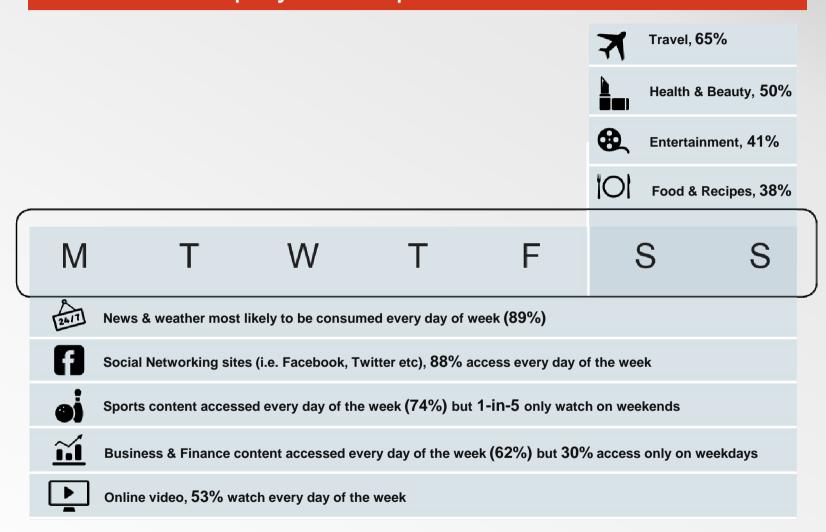


# Tablets are still mainly a device for personal use





### Tablet plays an important weekend role





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### Tablets are relied on during leisure times

When first wake up,

((((((())))

67%

When commuting,

24%

Check news updates during the day,

49%

Relaxing on weekend with time to browse,

90%

Browsing online while watching

TV, **85%** 

Relaxing at home in the evenings,

91%

Last thing before going to bed,

49%

















### Summary

- Australian's are highly engaged with tablets an average, Australians spend 95 minutes per day on their tablet
- Fairfax tablet apps reach a highly engaged audience 83% access one of our apps daily
   it's become a daily habit, like their morning coffee!
- Fairfax tablet apps reach a premium audience the Fairfax tablet app audience is 59% more likely than the total population to earn \$100,000+
- Fairfax tablet apps drive inspiration from their content and advertising 49% have visited the website of the brand / product they saw advertised in a tablet advertisement
- Fairfax tablet apps are an integral part of the cross-platform experience 64% say that Fairfax tablet apps are a natural extension of their news reading experience on Fairfax newspapers and websites
- Tablets are primarily used during the evening and weekend lounge times 91% say that they turn to their tablets when relaxing at home in the evenings & on the weekend when they have free time to leisurely browse







Thank you